# Setup Checklist

1. WiFi network 802.11 b/g/n @ 2.4 GHz with WPA- or WPA2-Personal security. If your WiFi network is 5 GHz, please login to your router settings and turn on the 2.4 GHz network.
2. "uHoo" app. Please make sure you have downloaded the latest version.
3. iOS 9 or later except for iOS 10.2.x
4. Power outlet.

Setting up a new uHoo - iOS

1. Connect your mobile phone to the same WiFi that you want your uHoo to connect to.
2. Download the "uHoo" app from the App Store.
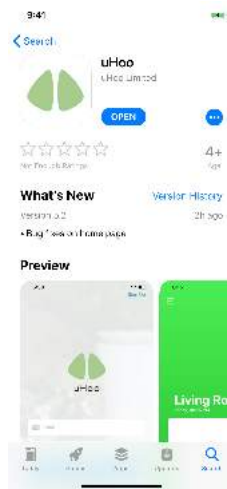
3. Login with your uHoo account. If you do not have a uHoo account, register for one by tapping "Sign up". When you sign up for a new account, you would need to verify your account by clicking on the link that's sent to your email.

4. Tap "+" in the top-right corner to setup your uHoo device.

5. Connect your uHoo to any power outlet using the USB adapter and cable provided, confirm the LED light at the bottom of the device is **SOLID BLUE**. If you've left the device connected for more than 15 minutes prior to going to step 6, unplug the device and power it back on. This ensures that the WiFi network of the uHoo device will be available.


6. Confirm whether the Wi-Fi network shown ("C&B" in this example) is the also one you want your uHoo device to connect to. If you would like to connect it to a different Wi-Fi Network, tap "Go to Settings", connect your phone to the desired Wi-Fi Network, then return to the uHoo app.

7. Go to Settings > Wi-Fi, and connect your phone to the Wi-Fi network "uHoo_###########". (########### represents the 12-digit MAC address printed at the bottom of the uHoo device). If you cannot find the uHoo Wi-Fi network, unplug the device and plug it back in.
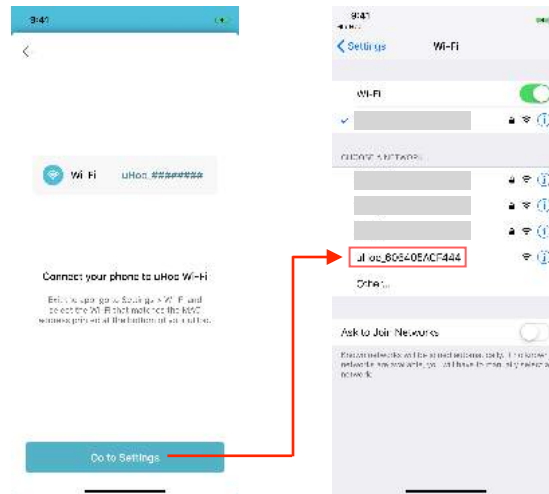

8. Once you see the blue tick mark on the left of "uHoo_###########", return to the uHoo app. Wait until your phone finishes connecting to uHoo, this may take up to 45 seconds.
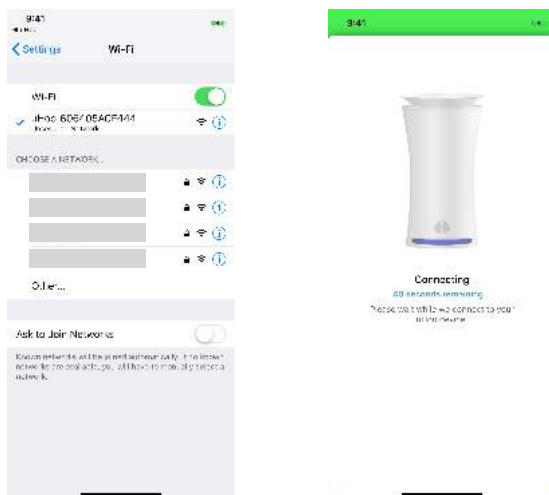

9. Enter your Wi-Fi password (if any) and tap "Connect". The LED light of uHoo will turn **GREEN** to indicate that it is now connected to your Wi-Fi network. **<u>DO NOT</u>** close the app now.
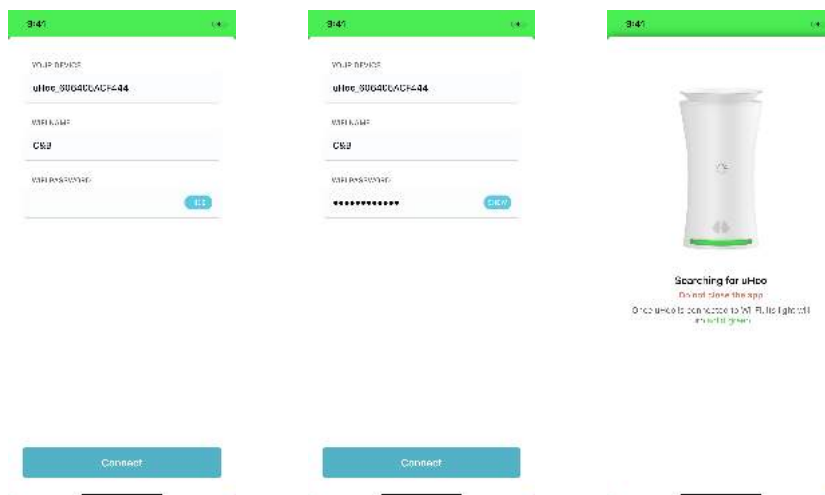
10. If the light remains **BLUE** after step 9, follow the on-screen instructions to reset your device and you will be brought back to step 5 to set up your uHoo again.

11. You may be asked to connect your phone to the uHoo Wi-Fi again to confirm the setup status. Go to Settings > Wi-Fi, and connect your phone to the Wi-Fi network "uHoo_###########". If the "uHoo_xxxxxxxxxxxx" could not be found, refresh the WiFi list until it appears. Once you see the blue tick mark on the left of "uHoo_###########", return to the uHoo app. Wait until your phone finishes connecting to uHoo, this may take up to 45 seconds.

12. After step 9, your uHoo device will register itself with the uHoo cloud. Depending on your Wi-Fi network configuration, you may be asked to select a region for your uHoo.
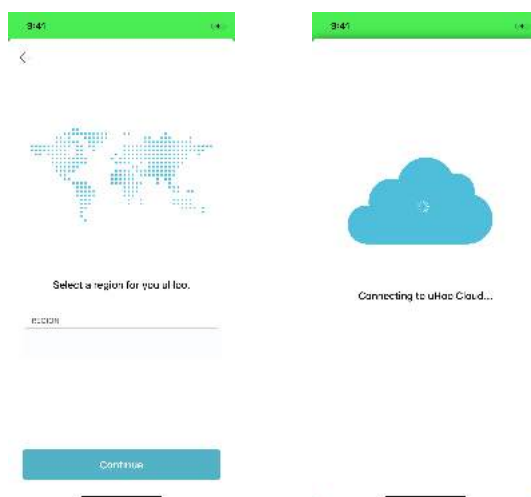
13. Fill out basic information about your uHoo, and tap "Continue" to complete the registration process, the LED light of uHoo will now **SWITCH OFF**. We have also provided some animated walkthroughs to explain what to expect from the device over the next 48 hours.
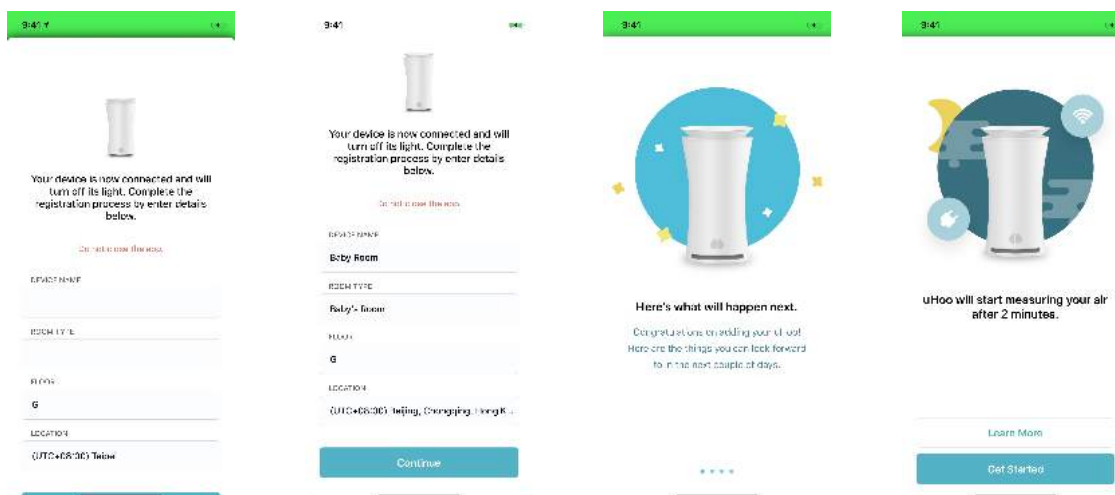
14. The uHoo app will return to the home page with your device in view. Wait for at least 2 minutes before it refreshes to show your current indoor air quality data, your device is checking for available software update during this time. This page refreshes every minute, so there is no need to manually refresh it.
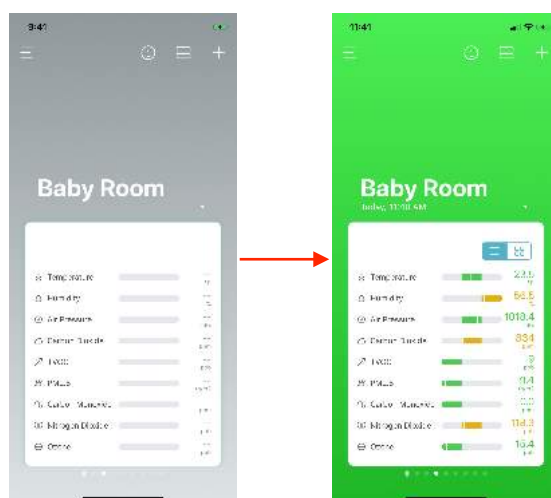
15. You can also choose between two different designs based on your preference.

16. Enjoy!

Notes:

1. If you'd like to move uHoo to a different room within your home that uses the same WiFi network, just unplug uHoo and power it on in the other room. uHoo will automatically connect to your network. If it's taking time to automatically connect, make sure that the WiFi network is available then power it off and power it back on.

2. Please keep your device running for 48 hours continuously after first time setup. During the first time, the readings will be fluctuating to learn about your environment and calibrate. Your actual readings will only be available after 48 hours. Prior to that, the readings are based on what the device is learning about your indoor environment.

3. For more information on what the color of the LED on the device means, please view the "State of your uHoo" document in https://uhooair.com/setupguide

4. If your WiFi network is an enterprise network or a portal network, whitelist the MAC address of each uHoo device you own so you can connect uHoo to the network.